



Treated Wood Products that Outperform the Rest



What is WQC?

The Wood Quality Control (WQC) Program is a multitiered pole and crossarm inspection program designed to assure utilities that they receive high quality treated wood utility products that will provide decades of reliable service. With over 35 years serving the utility industry, WQC-approved poles, crossarms, producers and inspectors are the best in the business. Join the hundreds of utilities who choose WQC — the most complete quality assurance and inspection program available.

Why Choose WQC?

Unreliable pole performance can mean service interruptions, angry consumers, costly emergency repairs and potential hazards to line crews. WQC-inspected poles and crossarms undergo the industry's most rigorous inspections to guarantee utilities the best treated wood products available. Over 100,000 inspection reports from the field reveal product conformance rates of over 99 percent for WQC poles and crossarms.

Our Numbers Tell Our Story

35+ years serving the utility industry

1,000+ utilities currently use WQC-treated products

15,000,000+ WQC crossarms produced since 1986

18,000,000+ WQC poles produced since 1982

+99% documented product conformance rate at destination



Experience the WQC Difference

WQC is more than a quality assurance and inspection program. We partner with you to provide resources and the technical expertise needed to become more knowledgeable purchasers — resulting in more effective use of system construction and maintenance dollars. WQC is committed to helping you make the right decisions that keep costs down, preserve the integrity of distribution lines and ensure reliable service.



Educational Seminars and Technical Expertise.

WQC provides educational seminars to our members on product specifications, preservatives, wood species and other key product aspects at their location. These programs can be customized to meet your needs. Technical expertise and member support are also available via phone and email.



Thorough Inspections.

The WQC approach incorporates four different disciplines to assure both our products and inspectors exceed your expectations.

- Approves pole and crossarm manufacturers
- Performs required in-plant product inspections
- Is the only inspection program that conducts product inspections at destination — on your pole yard, on producer and supplier concentration yards and at distributorship warehouses
- Verifies the performance of our contracted inspection agency



Approved Vendors.

WQC maintains an Approved Plant List — plants that have successfully completed a rigorous qualification process to participate in our program — to help you easily choose reliable sources of treated poles and crossarms. Ongoing evaluation of each approved producer assures that only those that maintain proper industry standards remain approved to produce WQC poles and crossarms.



Setting Standards.

WQC is actively involved in the wood industry's national standards writing process through our participation in the American Wood Protection Association (AWPA) and the American National Standards Institute (ANSI).



Dynamic Partnerships.

WQC partners with Timber Products Inspection (TP), the nation's leading independent inspection company for wood products.

How to Participate in the WQC Program

WQC exists to make sure that utilities have the most reliable poles and crossarms as well as access to the best technical information available. We invite you to become part of this co-op success story:

1. Learn more about the WQC Program at woodqualitycontrol.com

The latest information about the WQC Program, services and educational opportunities are available at woodqualitycontrol.com.

2. Request WQC poles and crossarms

View our list of approved producers (visit woodqualitycontrol.com and click on “Approved Plant List” located under “Program Resources”) to help select suppliers that meet your needs.

3. Request an on-site presentation.

WQC personnel are always on the road traveling to utilities to perform inspections, lead seminars and offer technical assistance. Give us a call today to schedule an on-site presentation.

4. Contact WQC for more information.

WQC staff members are always available to help answer your questions. Give us a call at 571-499-0408.





What Do Our Customers Have to Say about WQC?

“WQC allows me to let someone else worry about pole quality so I can focus on other utility issues. I simply don't purchase wood products that aren't WQC approved.”

— Rodney L. Chapman, General Manager,
Ashley-Chicot Electric Cooperative Inc.

“I can honestly state that in this industry where we wear many hats as cooperative personnel, WQC literally eliminates a major concern when purchasing wood products covered under the program. When wood products are a large part of our construction budget, it is reassuring to know those dollars are being spent wisely. Prairie Energy will always be a staunch supporter of the WQC Program!”

— Ken Norem, Director of Operations and
Engineering, Prairie Energy Cooperative

“WQC provides a professional inspection of our wood products. By using WQC, we gain the confidence that we are installing quality wood products that will maximize our members' investment in their distribution plant.”

— Paul Rogers, Manager, Engineering and
Operations, Midwest Electric Inc.



About WQC

Wood Quality Control Inc., a subsidiary of the National Rural Electric Cooperative Association, was created in 1982 through the joint efforts of the Rural Electrification Administration (now RUS) and NRECA. More than 18 million WQC poles and 15 million WQC crossarms have been installed to date in utility lines throughout the United States and abroad.

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