

## NRECA Co-op Cyber Goals Program FAQ

NRECA's *Co-op Cyber Goals Program* for our electric cooperative members provides fundamental actions that can be taken to help establish a basic level of cybersecurity. The following provides a quick reference FAQ about the program. Find out more and sign up at: [cooperative.com/cybergoalsprogram](https://cooperative.com/cybergoalsprogram).

### 1. Where do I find information about NRECA's Co-op Cyber Goals Program?

For information about the Co-op Cyber Goals program and to sign up, please visit the website at: [www.cooperative.com/cybergoalsprogram](https://www.cooperative.com/cybergoalsprogram).

### 2. Who is eligible to participate in NRECA's Co-op Cyber Goals Program?

All NRECA voting members can and are encouraged to participate in the Co-op Cyber Goals Program.

### 3. Can we participate if we use a contractor or MSSP for cybersecurity services?

Yes. Participation is open to all co-ops, including those that rely on contractors or Managed Security Service Providers (MSSPs). However, to update goal statuses, you must use a cooperative.com employee email address.

### 4. If my co-op already uses another industry cybersecurity recommendations, like CISA, is there value to also doing the NRECA Co-op Cyber Goals Program?

Absolutely! NRECA's Co-op Cyber Goals program is designed specifically for our members, taking into consideration co-op needs and challenges. In addition, each Goal description includes reference to other industry resources that relate, such as specific CISA's cybersecurity performance goals (CPGs). If you have completed the related CPGs, you may be well on your way to completing that NRECA Goal. Doing the Cyber Goals Program helps ensure that your co-op has important fundamental cybersecurity measures in place.

### 5. Is there a fee to participate in NRECA's Co-op Cyber Goals Program?

There is no fee to sign up or participate in the Program.

### 6. How many Goals are there and what do they cover?

There are 20 Goals in total available through the Program at this time. The first 10 were released in 2023 as Level One to the Program, and 10 more were added in 2024 as Level Two to the Program. Each Goal outlines specific cybersecurity measures to help co-ops implement fundamental protections and strengthen both their own security and the resilience of the industry grid.

**7. Do the Goals need to be completed in a specific order?**

No, the Goals can be completed in any order. The numbering of the Goals in the Program are for reference within the Program. The sequence you consider and implement the Goals may vary depending on your co-op's particular cybersecurity priorities.

**8. Am I required to sign up for Level Two if I am already enrolled in Level One?**

No. By enrolling in the Cyber Goals Program, you are automatically included in both Levels of Goals and can begin participating without any additional registration.

**9. Can I begin working on Level Two goals before completing Level One?**

Yes. You can work on any Goal in any order, whether within Level One or Level Two. You do not need to complete Level One before doing the Goals in Level Two.

**10. What are the benefits of completing both Level One and Level Two goals?**

Completing both levels helps reduce cybersecurity risk across your co-op and achieve high priority security measures, ensuring basic cybersecurity fundamentals are implemented. As you complete each Level, your co-op's Point-of-Contact for the Program and your CEO or relevant leadership contact (defined by you when you sign up) are sent a congratulatory email that includes a digital badge that you can use at your discretion to communicate about your achievement on your website and in social media. Also, your co-op is invited to a special recognition event during the next NRECA [Co-op Cyber Tech](#) conference. Additionally, starting January 1, 2026, Federated is offering co-ops who insure with them and have completed the 20 Goals a 5% discount on cyber insurance. (For more information on the Federated offering, please contact your Federated Account Executive.)

**11. What should I do if I need help understanding the intent or requirements of a Goal?**

If you have questions about the Goals, please contact us at: [membersecurity@nreca.coop](mailto:membersecurity@nreca.coop).

**12. How do I track my co-op's progress in the Goals program?**

Each participating co-op designates a Point of Contact at their organization for the Program participation and that person will receive a unique URL for the co-op's participation site. You can return to that unique URL at any time to continue to get information about the Goals, or to review and update your status.

**13. Can I download a single report to see my overall goal completion status or to share with co-op leadership?**

Yes. On the status recap of the Goals, you can download a summary for use in reviewing and sharing with your co-op leadership.

Note: Once you complete all 20 Goals, this summary sheet can be used to apply for the discount offered by Federated on cyber insurance renewal. Please contact your Federated Account Executive for more details on this offer.

**14. Does NRECA publicize co-op participation in the Program?**

NRECA shares information about participation only in aggregate and anonymously. This approach highlights the overall achievements of the Program and demonstrates co-ops' commitment to strengthening their cybersecurity posture. Communicating these results helps convey co-ops' cybersecurity priorities and needs to the broader co-op community.

Co-ops that complete a Level of Goals are invited to be recognized during a special ceremony at NRECA [Co-op Cyber Tech](#). Recognition is given to the group as a whole—individual co-op names are not disclosed.

Each co-op decides whether and how to communicate its own participation in the Program. When a co-op completes a Level, the Point of Contact for the Program receives an email with a digital badge. This badge can be used at your co-op's discretion to announce your participation and achievements in the Program on your website and social media. Also, the Point of Contact is sent a commemorative 'coin' that can be displayed at your co-op.

#### **15. What should I do if I lost my link to access or update my cyber goals?**

If you've misplaced your portal link, simply email [membersecurity@nreca.coop](mailto:membersecurity@nreca.coop) to request a new one.

#### **16. What if our Cyber Goals Program Point of Contact (POC) changes?**

Please keep your information up to date, so you can best participate in the Program and we can provide important updates to your co-op. You can update your POC and other information by logging into the portal and editing the details. You may also email [membersecurity@nreca.coop](mailto:membersecurity@nreca.coop).

#### **17. How do I continue my co-op's cybersecurity advancement after completing the Goals?**

We encourage all our members to complete all of the Goals in the Program. This commitment and dedication is important to establish fundamental cybersecurity to help protect your co-op and the electrical grid. When you complete the Goals, individually or all 20, the work is not done. We encourage you to revisit the completed Goals over time to ensure continued adherence. In addition, we invite you to visit our website for additional cybersecurity resources and opportunities for our members: [www.cooperative.com/cybersecurity](http://www.cooperative.com/cybersecurity).

#### **18. How does the Co-op Cyber Goals Program relate to NRECA's other cybersecurity resources?**

The Co-op Cyber Goals Program is a key component to NRECA's broader Cybersecurity Program. Many requirements of the Goals are supported with other NRECA resources, such as articles, exercises, and presentations and engagement opportunities at our annual conferences [TechAdvantage](#) and [Cyber Tech](#). Find out more on NRECA's wide offering of cybersecurity offerings at: [www.cooperative.com/cybersecurity](http://www.cooperative.com/cybersecurity).

#### **19. How can co-ops work together on the Cyber Goals?**

Cybersecurity is important for each and every co-op organization, but the benefits are not just individual. The entire cooperative community benefits when we each advance our preparedness. In the spirit of NRECA's Co-op Principal of 'Cooperation Among Cooperatives,' we encourage you to engage with your co-op colleagues and support each other in cybersecurity preparedness and advancing the protections of our industry grid.

#### **20. What if I have a question not included in this FAQ?**

Our cybersecurity team is here to help. Contact us at: [membersecurity@nreca.coop](mailto:membersecurity@nreca.coop).

### **Additional Resources**

Questions? Reach our NRECA Cybersecurity Team at: [membersecurity@nreca.coop](mailto:membersecurity@nreca.coop)

[Co-op Cyber Goals Program Website](#)