

FREQUENTLY ASKED QUESTIONS

POWERING
THE CO-OP
COMMUNITY

ONE
RAY
AT A
TIME

What is OurSolar?

OurSolar is a community solar program that offers one of the cleanest and most affordable renewable energy sources available. By grouping solar panels together, costs can be shared, power output can be maximized and hassles of rooftop installation can be avoided. **OurSolar** will be provided by Buckeye Power on behalf of <insert co-op name> and its members.

What is the cost to participate?

The cost is less than \$2 per month, per panel on your bill.

Is there a limit to the number of panels I can subscribe to?

Yes. The limit is 10 panels.

Will any equipment be hooked up to my home?

No. The power generated by **OurSolar** will be transported throughout the community by <insert co-op name>.

If I subscribe to a panel of OurSolar, will I stop receiving my monthly bill?

No. You will continue to receive your monthly bill, but your bill will now show that a portion of your energy is produced by your solar panels and paid for at the **OurSolar** rate.

How will this help increase sustainability?

OurSolar is a local power source, which allows the community to have more control over a portion of their power supply. Generating energy with solar power creates no pollution or carbon dioxide emissions, and is a clean, renewable, and sustainable alternative energy source.

How long is the term of the agreement?

The agreement can last for five, 10 or 20 years — your choice. The **OurSolar** rate will be fixed during the agreement but is subject to change after the agreement ends.

How does OurSolar compare to rooftop solar?

OurSolar gives all members an opportunity to benefit from this clean energy source because it's built and maintained at a central location by experts in the field. This eliminates common barriers — such as trees, roof size and house location — that prevent people from installing solar panels on their property. Further, all ongoing costs are included in the subscription rate, so there is no need to worry about unexpected costs popping up in the future!

Can I take advantage of any tax credits or other incentives to bring down the cost of a panel?

OurSolar has sought out and taken advantage of all available credits, rebates, and incentives in order to make the program as affordable as possible. **OurSolar** will continue to manage these incentives on your behalf and these cost reductions are included in the subscription rate.

Is energy production guaranteed?

No. The energy produced for each panel is expected to be about 375 kilowatt hours per year, but may be more or less than this in any given year depending on weather conditions.

Can anyone sign up for <insert co-op name>'s OurSolar program?

Only members of <insert co-op name> may subscribe to panels.

What happens if I move?

If you move to another location within <insert co-op name> service territory, your subscription can "move" with you! If you move out of the service territory, you have the following options:

1. Transfer your subscription to another member of <insert co-op name>
2. Transfer your subscription as part of the sale or rental of your home
3. Return your subscription back to <insert co-op name> at no cost

What if I cancel the agreement early?

If the agreement is cancelled early due to moving or death, then the options under "What happens if I move?" apply. If the agreement is cancelled early due to a different reason, then the subscription may be returned to <insert co-op name> by paying an administrative fee of \$50 per panel.

Where is the solar array located?

The **OurSolar** array will be located at <insert co-op specific site>.