

Cooperative.com Account Registration Instructions

Before You Begin

Already have a cooperative.com account?

If you previously worked for another electric cooperative or organization and already have a cooperative.com account, please **do not create a new account**. Instead, log in using your existing username and password. Your account can typically be associated with your new organization after verification.

If you are unable to access your existing account or need assistance updating your organization information, please contact the Member Contact Center at **1-877-766-3226** or support@cooperative.com.

Option 1: NRECA Benefit Participants

If you **participate in or administer NRECA benefits programs**, please follow these steps:

1. Go to [Cooperative.com](https://cooperative.com).
2. Select **MEMBER LOGIN** in the upper-right corner.
3. Click **REGISTER**.
4. Select **"I participate in or administer NRECA benefits programs..."**
5. Leave the default verification option selected:
 - *Choose how to verify your identity: SSN, Name, Birth Date and Home Postal Code*
6. Enter your **Social Security Number (SSN)**.
 - This is used only to verify the information NRECA already has on file.
7. Enter your:
 - First Name
 - Last Name
 - Birth Date
 - Home Postal Code
8. When the **Confirm Your Information** screen appears, review your information and ensure that a **primary, unique email address** is listed.
9. Select **Continue**.
10. Create a username and password.
11. Verify your email address and phone number:
 - A verification email will be sent from **donotreply@cooperative.com**
 - A verification code will be sent to your phone via text message or phone call.
12. After completing verification, return to the Cooperative.com login page and sign in using your newly created username and password.

Option 2: Non-Benefit Participants

If you **do not participate in or administer NRECA benefits programs**, please follow these steps:

1. Go to [Cooperative.com](https://cooperative.com).
2. Select **MEMBER LOGIN** in the upper-right corner.
3. Click **REGISTER**.
4. Select **"I do not participate in nor administer NRECA benefits programs..."**

5. A **Registration ID** will be sent to your primary email address from **donotreply@cooperative.com**.
 6. Enter the Registration ID in the Registration ID field.
 7. When prompted for your organization:
 - Begin typing the first few letters of your organization name.
 - Select the correct organization from the list provided.
 8. Verify your contact information, including:
 - Phone number
 - Mailing address
 - Email address
 9. Create a username and password to complete registration.
 10. Once registration is complete, sign in using your newly created username and password.
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Need Assistance?

For additional Cooperative.com registration support, please contact:

Member Contact Center

Hours: Monday-Friday, 7:00 a.m. to 7:00 p.m. CST

Phone: 1-877-766-3226

Email: support@cooperative.com